

5 EASY WAYS TO ORDER

CHARGE BY PHONE: 1-888-529-2879 OR 1-520-795-8544
Domestic and international orders can be placed Monday-Friday 7am to 4pm AZ time

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RETURNS

Within 30 days of delivery of a shipment, you may return any of the following items you purchased from TalkTools®, for any reason, for a full refund (excluding shipping costs):

- Any **unopened** (still in plastic wrap) printed materials (e.g. Evaluation forms, The HOMEWORK Book).
- Any items from our catalog categories of Muscle-Based (Oral-Motor) Therapy Tools or Feeding / Sensory as long as they are in their original packaging and have not been used; or if they are defective.

You must call TalkTools® at 1-888-529-2879 or 1-520-795-8544 prior to sending the item(s) that you intend to return or exchange and obtain an "authorization number" that must be clearly placed on the shipping box. Any returned item(s) received by TalkTools® with out the "authorization number" on the package will not be accepted. There will be a reshipping fee on exchange. Of course, if we shipped you the wrong item we will exchange it at no additional cost.

Note: We cannot accept returns of: opened items; items returned more than 30 days after delivery; items that are not in their original packaging; or items from the Muscle-Based Therapy and Language / Hearing category. Please be advised that printed materials are copyrighted and are nonrefundable.

PAYMENT OPTIONS

Cashier's check or money order: Do not send currency.

Check: Your check must be imprinted and have current address information. If you have a P.O. Box address printed on your check, please write your street address somewhere on the check. Returned checks are subject to a service charge of \$20 or the maximum allowed by law. Collection costs and all penalties permitted by law will also be assessed. We may electronically collect returned checks, service charges and other applicable charges.

Credit Card: MasterCard, Visa, American Express

Purchase Order: Must accompany order either by fax or mail.

SHIPPING INFORMATION

Charges include processing, packaging and shipping costs. Delivery times are approximate and not

Contiguous US: Unless you specify, we will use the most effective carrier to your area. Expedited shipping available for your convenience (additional charges apply, call for rates).

Alaska and Hawaii: Call for alternate shipping methods.

International: Call for information on shipping options.

APO/FPO: The standard method of shipping is USPS.

PRIVACY POLICY

TalkTools® / ITI believes in respecting your privacy. If you have received this catalog and would like to be removed from the mailing list please indicate below and return this entire page with you mailing label to the address above. We will promptly process your request.

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All items are subject to availability. All prices and rates are subject to change.